Voting Machine Problems -- Sarasota County, November 2006 General Election (Compiled by Kim Zetter)

Precinct No	Undervotes	Problem	Machine Serial No.	Time	Clerk	Resolution	Note	Zone Tech Report
Unknown		Unable to print zero tape		6:33 AM	KES? (pollworker named George)	Advised to follow "opening the polls" procedure, which pollworker had not done, and told to call back if still a problem		
15, 18, 22, 37, 66, 70, 72, 126, 147	133, 67, 97, 127, 90, 130, 183, 102, 79	"Christine Jennings Complaint"		9 entries ranging from 5:38pm to 6pm	Susan Hung; Karen Crete; Pollworkers mentioned on report - Ida, Addy, Bill, Cindy, Leslie, Larry, MaryBeth, Keith, Paul	Unclear from report.	"They all state they were informing the voters of this."	
12, 19, 24, 30, 48, 89	152, 289, 77, 96, 145, 61	"Voter issues - Christine Jennings - all precincts stated they informed voters prior to voting		6 entries ranging from 5:45pm to 5:58pm	Hazel Marquis; Karen Crete			
Unknown		Voter missed Jennings/Buchanan race until he/she got to review screen		5:15pm	Betty Alec	Voter saw race on review page and returned to vote in race	Voter advised by pollworker before voting to look for Jennings/Buchanan race; would have missed race if not for review screen -- voter ID 100090156	
1	114 (12%)	PEB went dark		1:05pm	Glenn Hagan	Voter left without voting; pollworker action unclear		
1	114 (12%)	Voted for Jennings but vote didn't appear on review screen	V0105488B (3); V0106438B (4)	Unknown	Geraldine Elias	Voted again; review screen ok 2nd time	Two voters complained about same problem on different machines	
3	69 (12%)	Touchscreen not responding to input		6:48am	Mark T.; Lorraine	Advised to move on to other machines and zone tech would be called		Yes. Zone tech report mentions that an ADA machine has a "minor" problem and requires voter to press harder for vote to register. Tech - Charlie Bentley
3	69 (12%)	Touchscreen not working	V0105987 (machine # does not appear on undervote list for prct 3, indicating it likely was taken out of service per zone tech report)	6:50am	Charles R. Jarman; Lauri Branji?	Zone tech (Charles) turned off machine.	Flash card 001317 (seal #?)	Yes. Confirms that machine was closed and not used. All of remaining 8 machines were used. Tech - Charlie Bentley
3	69 (12%)			10:20am	Hazel Marquis		"Should he recalibrate machine - Talked to Tracy - close machine." Unclear if this pertains to earlier machine mentioned above.	
3	69 (12%)	Machine slow to respond	V0105498-B (4)	5:15pm	Charles R. Jarman; Lauri Branji?	Have to hold down finger longer to work		

4	98 (9%)	Wrong date and time on machine. According to zone tech report date was "1994"	V0106904 (2)	7:52am	Nancy Bacon			Yes. Two reports on same matter. Date was fixed around 1:35pm
4	98 (9%)	Vote didn't appear on review screen	V0105864 (8)	8:30am	Clemie Muran; Elaine Burton	Voted again; review screen ok 2nd time		
4	98 (9%)	Vote for one candidate registered as vote for different candidate	V0105412 (5)	10:20am		Voted again; review screen ok 2nd time		
5	52 (10%)	Long delay before screen recognizes finger pressure	V0105488B (3) (note that machine number is assigned to precinct 1 in docs from SoE office and appears above in precinct 1; clerk at precinct 5 may have written down wrong # or precincts 1 &5 shared same polling location)	5:50am			No incident report, only zone tech report.	At bottom of zone tech report is a note crossed out, which reads: "V0105488b; V010673?B: Voters reported making a selection, but the selection did not appear on the review screen. Voters corrected omission at this point." One number in second serial number is not legible.
7	76 (9%)	Upon opening ballot for first time voter saw "x" by Katherine Harris's name though voter had not touched screen yet.	V0106592B (5)	Unknown	Fred; J. Paneck	Voter changed vote and machine worked fine after that.		
8	47 (8%)	Found one machine unplugged.	V0103777B (7 undervotes out of a total of 65 votes cast on machine = 11% undervote rate)	6:55am			Tech reminded pollworkers to tell voters to "carefully review before voting."	Tech - Rick Magee
9	42 (11%)	After voter voted "screen saver" did not come up	V0105562B (5 of 59 = 8%)	7:48am	Pamela Lothes	Pollworkers believed battery was low and called tech guy who showed up quickly. Per zone tech report tech replaced the power supply.		Tech - JSD

10	23 (9%)	Printer jam		6:30 (am?)	Jayne Engel Cory	After clearing jam, printer still didn't work so workers used printer from another precinct's machine.		Yes. But zone tech report says the problem wasn't a jam. Says the printer was printing but "no messages came on it." It was printing blank paper? Advised pollworkers to use printer from other precinct but would get them their own new printer before poll closed. Tech - John Olson
10 (Payne Park)	23 (9%)	Voter complains about being told twice to check review screen and pay special attention to top of every ballot page		3:40pm	RB	Phone clerk told him that "after receiving lot call, you alerted all PWs to remind every voter . . ."		
11	69 (7%)	Only 1 of 3 power outlets in room is working so pollworkers have all 8 machines linked to each other.		9am		Tech advises rearranging room so 3 machines for precinct 136 are on side where only one outlet works and 8 machines for precinct 11 are on side where more outlets work.	Unclear if this was done as tech advised.	Tech - Brian Dudrow
12	152 (11%)	Many voters complain they missed Jennings/Buchanan race and caught it only on the review screen		12:10pm	Derrick Hall; Richard Petti		Pollworker said voters caught problem only because workers warned them to look at review screen; worker thinks problem is due to CD-13 race not being highlighted in color as other sections on ballot are	
12	152 (11%)	Voter missed Jennings & Keith Fitzgerald as choices on ballot		1:09pm				
12	152 (11%)	Touchscreen not responding to input	V0115548C (3)	11:01am	Derrick Hall, Richard Petti	Voter had to press 4 x to get vote to register; workers closed machine		
12	152 (11%)	Two machines "slow."		3:40pm		Tech recalibrated both machines; "they work just fine."	One of the machines may be the one referred to in incident report above, but since zone tech report mentions 2 machines separate entry here covers the machine not on incident report. No serial #s provided in zone tech report.	Tech - Brian Dudrow
13	101 (11%)	Blank screen		4:15pm?	A. Zuckerman	"Woke it"		

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14	59 (6%)	Vote in Jennings/Buchanan race didn't appear on review screen	V0106350B (5)	9:33am	Pauline Everett; Helen Watrous	"Did record on review" -- appears to mean that vote did record 2nd time after voter returned to race and re-voted		
14	59 (6%)	Voted for one candidate but another kept coming up		2pm	Pauline Everett; Helen Watrous	Pollworker watched voter and finally right candidate came up; thought voter must have held hand at an angle and touched wrong candidate		
14	59 (6%)	Vote didn't appear on review screen (ADA machine)		3:40pm	Pauline Everett; Clare Ward-Jenkins	Voted again; review screen ok 2nd time	Voter unidentified but report says voter snapped pic of problem with her cell phone camera?	
16	9 (10%)	Printer not working			Mathilda Moneyman; Carol Otte	Paper not inserted correctly		Yes. At least two zone tech reports re: printing problems at this precinct. One says the tech arrived at 7:40 am and found the zero tape stuck in printer. Tech fixed jam and printed two zero tapes. Tech John Kennedy. Other report says tech arrived at 9:55 am and says paper was inserted backwards - "had to fix and reprint (zero) tape." Tech - Jerry Dennis. Unclear if reports refer to different printers and machines or same printer.
16	9 (10%)	Printer not working		6:55 AM	Hazel Marquis	Zone tech told workers to get printer from a shared precinct		
16	9 (10%)	Unable to print zero tape		7:01	K. Glaser	Advised to refer to instructions for opening the polls; will call back if problem persists		
16	9 (10%)	Unable to print zero tape		8:15am		Used other precinct's printer	Unclear if all of these incident reports refer to the same printer on one machine.	
16	9 (10%)	When printing zero tape provisional ballot came on screen		7am	Nancy Lauria	Told to take PEB out and start again to print tape		
16	9 (10%)	Unable to print zero tape		7:05am	Sharon Hage	Borrowed adjacent printer and still would not print - (Karen Sentrini - zone tech)	Poll opened late because worker "did not understand that polls could open without printing zero tape"	
17	147 (10%)	Two machines weren't plugged in.				Presumably the tech plugged them in.		Tech - Chris Burrus

18	67 (12%)	"Machine down" Per zone tech report pollworkers had closed lids on TWO machines because two voters complained their votes in Jennings/Buchanan race did not register.		7:45 (am?)	Zuckerman	Closed machine and took out of service		Yes. Zone tech report says two machines were out of service when tech arrived. Techs Antoine Henry and Scott looked at machines, found no problem and put them back into service.
18	67 (12%)	Vote didn't appear on review screen		9am	W. Thomas?	Cancelled ballot and moved to another machine; pollworker notes that more than one voter "w/ trouble on machine"	I	
18	67 (12%)			9:05 AM	V. Daughty	Leslie called to cancel zone tech; machine now working properly		
18	67 (12%)	Vote didn't appear on review screen	V0106140B (8); V0106054B (3)	9:52am	RES	Pollworkers say they verified that vote registered on ballot page but not on review screen; 2 machines taken out of service	Report indicates problems with pollwatchers interacting with voters	Yes. Two reports. Tech arrived at 10:45 am but appears not to have done anything with the machines. Tech - Rick Jardin
18	67 (12%)	Problem with 2 machines		1:30pm	Les Lee Roland; Charles Consolvo	"Checked out by Scott and Antoine." According to zone tech report techs checked the machines around 8am, found nothing wrong with them and put them back into service.		
18	67 (12%)	Voter left machine w/out casting ballot			Les Lee Roland	Clerk cancelled vote		
19	67 (12%)	Zone tech report says "See attached!" but there's nothing attached to it.		6:40am				Tech - Terry Williams
19	289 (9%)	Jennings/Buchanan race doesn't appear on ballot		1:01pm	K. Glaser	Report says "every other voter" is complaining about this problem		
19	289 (9%)	Jennings name didn't appear on ballot						
19	289 (9%)	"Many hundreds" of voters complain that Jennings/Buchanan race is fixed or "very suspicious"		3:42pm	Shirley Mendolera?		Report says zone tech was present during a number of complaints; reporter David Card showed up and was disruptive	Yes. According to tech report voters would need to highlight their selection two or three times before it showed on the review screen Tech - Nick Cliff

22	97 (10%)	Green PEB used to activate machines failed after opening 7 of 10 machines	Green: V0117852 (9); V0105815B (6); V0105768B (4); V0105513 (7); V0105502B (8); V0114415C (8); V0106483B (5); Red: V106248 (9); V105463 (11); V105413 (3);	6:30am	William --	Zone techs (Dave and Polly) opened last three machines with a red PEB; opening tape reflected only last three machines	Report indicated there was more written on the back of the report but office did not provide a copy of backside of report	Yes. Tech - Polly Clarke and David Foss
22	97 (10%)	Machine error message -- "improperly qualified for this election"		6:44am				
22	97 (10%)	Pollworker calls to correct vote count from 507 to 207		11:15am	Veda Daughty			
24	77 (13%)	Touchscreen on audio unit went blank	V0106711B (4 of 19 = 21% undervote rate)	11:15am	William Kilpatrick	"Ballot was not cast or cancelled" - replaced with machine V0106833B; clerk thinks it was a power problem		Yes. Tech says machine went blank after PEB inserted. While waiting for replacement machine, tech changed battery on first one and machine came on. Instructed to collect votes from machine and force close it. Replaced with new machine, printed zero tape.
25	18 (8%)	Hearing complaints that voters having trouble seeing Jennings/Buchanan race on ballot "due to bold lettering below this section."		9:50am				Tech - Chris Burrus
25	18 (8%)	Voted for Crist for governor but when voter removed finger Crist was deselected and bottom box (for write-in candidate) was selected.	V0106178B (6)	1:15pm	Remle Willett	Voted again; review screen correct		
25	18 (8%)	Vote in senate race didn't appear on review screen	V0106274B (4)	3:50pm	Remle Willett	Voted again; review screen ok 2nd time		

26	103 (12%)	No date/time on machine	V0105969B (Machine # doesn't appear on undervote list)	6:30am	Joan Rotah; Matthew West	Machine not used; later taken out of service by zone techs (Bill & Patrick)		Yes. Two reports. One report at 10am from Bill says no date and time appeared on machine. Second report at 1pm by Patrick says that date and time were wrong. Techs Bill Lehnert and Patrick
28	128 (20%)	Unable to print zero tape		6:35am	V. Daughty			
28	128 (20%)	Unable to print; error light		6:55	Veronica Moore; Yvonne Zore		May be same report as above entry	Yes. Tech says it was jammed. After changing printer, printed out zero tape at 7:30am. Tech - Antoine Henry
30	96 (18%)	2 voters complained they didn't see Jennings/Buchanan race on ballot	V0109669; V0101667 (#s don't appear on list)	8:35am	Cynthia ---; J. Beverly Porteous	After pollworkers advised them to go back to ballot voters found the race in question		
30	96 (18%)	Voter missed Jennings/Buchanan race		11:10am	Sandra Rinehart; Carole Neblee	With pollworker help voter went back and made his selection		
31	115 (23%)	Faulty printer		6:39am				Yes. Tech says printer jammed. Replaced printer. Tech - Antoine Henry
32	63 (10%)	Machine not working - pressure problems	V0106951B (0)	8:45am	Stephanie; Nancy Smith	Per zone tech report machine was closed after some votes were recorded. "Needed to push hard and jiggle to record vote."		Yes. Techs - David Foss and Polly Clarke
34	175 (18%)	Wrong date and time on machine	V0106219B (7)	7:33pm	Veda Daughty; Karen Crete	Changed from 10/1706 to 11/7/06 and from 9:52:31 to 19:33:31		
36	203 (14%)	Machine unplugged.	V0106336B (5)	6:00am		Hit "no" then reprogrammed.		Tech - Betty Napoli
36	203 (14%)	Machine not working	V0106860 (per zone tech report) (6 out of 29 = 21% undervote rate)	12:04pm	K. Glaser	Zone tech sent out. Zone tech report says power supply was dead. Got replacement power supply around 2pm.		Yes. Presumably the zone tech report refers to the machine mentioned in this incident report. Tech - Betty Napoli and Mike Mayer
37	127 (12%)	Unable to print zero tape		7:10am	A. Zuckerman	Zone tech sent out. Tech report says clerk pushed vote button "instead of replacing PEB to print zero." Tech printed out zero tape "and everything looked good."		Yes. Tech - Scott Farrington

37	127 (12%)	Slow machine.	V0106344B (7)	11:15am		Taken out of service by clerk.	Harris notes in his report that around 8am tech Scott Farrington "replaced seals on all machines." Didn't say why this was done and this is not mentioned on Farrington's own tech report (above).		Tech - Bob Harris
37	127 (12%)	PEB removed prematurely during close out	V0106799B (3)	7:20pm		"Reinstalled everything - deferred unit total tape run for verification."			
38	114 (15%)	Unable to print zero tape		6:45am	A. Zuckerman	Referred pollworker to guide	Zone tech report says they used a spare printer and that the tech changed the batteries on the printer that wasn't working.		Yes. Techs - David Foss and Polly Clarke
40	161 (15%)	Machine not working -- no power	V0106814 (# doesn't appear on undervote list)	9:15am	Kathleen Cuneo; Fred Herley	Blank, black screen. Told to close machine.			Yes. Techs - David Foss and Polly Clarke
43	97 (15%)					Tech reminded pollworkers to tell voters to carefully review ballot before pressing the vote button.			Tech - Rick Magee
44	338 (19%)	Machine appeared to be already opened	V0106628 (10)	6:10am	B. Gouls; Elissa Bendit	Zero tape printed			Yes. Tech report says machine "asks each time for large print." Tech - JSD
46	85 (8%)	Touchscreen "has weak spot that is a nuisance to voters. Misses selections on some pages. Wait is too long more than 5 sec. as reported by precinct tech."	V0103565B (3)	5:20pm					Tech - Porter Anderson
47	129 (12%)	Screen black; chirping sound	V0106848 (per zone tech report) (# doesn't appear on list)	7:05am	Hazel Marquis	Checked connections, re-inserted PEB and touched screen; still black; zone tech removed seal on flash card and reset but machine still didn't work; machine closed			Yes. Tech - Cheryl Grimes
48	145 (18%)	PEB frozen on p. 3 of ballot		7:20	Dawn Reich	Zone tech reset machine and cancelled ballot			
49	106 (8%)	Machine not locked	V0106705B (0)	7:30am	Nancy Lauria; Helen Vande Polder	Machine had seal but wasn't locked; machine already used when incident report was made; instructed not to use further and closed at 10am; zone tech (Antoine) pulled out flash card (#300518); replacement machine dispatched			
49	106 (8%)	Voted for Jennings but vote didn't register		8:04	Susan Hurt				

49	106 (8%)	Touchscreen went black when voter pushed "review"	V0105422B (3)	9:45am	Helen Vande Polder; Claudia Bailey	Zone tech (Antoine) checked battery -- it's ok. Voter cast ballot on different machine; at 11:15 still couldn't bring ballot up on black screen	Later report (at 11:21) indicates that two machines are down, one of them is the machine Antoine looked at here. No info on 2nd machine but "Loss of power" box is checked on report, suggesting that screens on both machines went black	
49	106 (8%)	Vote in Jennings/Buchanan race didn't appear on review screen				Voted again; review screen ok 2nd time		
49	106 (8%)	Provisional ballot wouldn't come up on screen		10:43	W. Thomas			
51	46 (13%)	Printer not working		7:35am	Sharon Hage	Zone tech report says "loop video tape not play." Unclear what that refers to so unclear if zone tech report refers to same thing as incident report. Tech report says "replace with new tape. Seems ok for now."		Yes. Tech - Bob Clark
51	46 (13%)	Power supply cord on machine is too tight; needs to be adjusted.	V0107056B (15 of 78 = 19% undervote rate)	8:30am				Tech - Barry
52, 67 or 114 (3 prcts voted in one		Voter didn't remember seeing race on ballot and was very upset that she missed it.		10:30am	Maureen Dent			
55	241 (15%)	Battery low		7 (am?)	Joanne Turner; Patricia Ann Burt	Installed new battery and machine was fixed		
55	241 (15%)	Printer not working		8:38am	Nancy Lauria	Pollworker said he'd call zone tech to check printer before calling for new one. Zone tech report says he replaced battery in printer but printer still not form feeding. "Zero tape printed ok before printer malfunctioned. Replaced printer."		Yes. Tech - Rick Magee
55	241 (15%)	Ballot (cancel) beeping		1:41pm	Nancy Amish	"(PEB) cast or cancel -- Betty told to cancel"		
57	75 (9%)	Printer out of paper			Hazel Marquis	Zone tech brought new paper roll but printer still not working properly. "Needs to be serviced; paper holder appears broken" per zone tech report.		Yes. Tech - Jerry Dennis
57	75 (9%)	Machine chirping on opening			Mark T.; Scott D.	Put PEB in machine and chirping sped up; removed PEB and chirping stopped		

58	87 (11%)	Ballot wouldn't load	V0105356 (8)	11:23am	Loomis Hales; William Dean	Worked fine when zone tech came		
58	87 (11%)	Machine chirping	V0106142B (9)	1:56pm	Loomis Hales; William Dean			
59	57 (7%)	Voted for Jennings but vote didn't appear on review screen	V0105485B (5)	7:45am	J. Southworth	Voted again; review screen ok 2nd time	Report indicated that plug on back of machine was loose	
59	57 (7%)	Voted for Jennings but vote didn't appear on review screen	V0105673B (5)	8:05am	J. Southworth	Voted again; review screen ok 2nd time		
59	57 (7%)	No zero tape	V0106708 (# doesn't appear on machine list)	10:48am		Not opening machine; zone tech (Jerry) sealed machine		
59	57 (7%)	Voted for Jennings but vote didn't appear on review screen	V0105673B (5)	2:30pm	R.M. Salter	Voted again; review screen ok 2nd time	Unclear if this is a duplicate report of same incident reported earlier by different pollworker	
59	57 (7%)	Voter complained that machined seemed to "skip" over congressional race and not provide an option to vote in the race	V0105481B (3)	2:50pm	J. Southworth	Voter went back to race, with pollworker help, and was able to cast her vote in the race		
59	57 (7%)	Write-in form came up on ballot though voter didn't select anything	V0115433C (8)	3:42pm	J. Southworth	Pollworker was able to bring regular ballot back up		
59	57 (7%)	Voter "missed" Jennings/Buchanan race	V0115433C (8)	4:14pm	J. Southworth	Tech helped voter go back to race and cast vote;		
60	63 8%)	Voter complained that voting with finger was too difficult	V0117983 (4)	7:30am	Marianne Barlerould; Robert Murray	Next voter had no problem with machine		
60	63 (8%)	Machine unresponsive to "yes" command on precinct 60?	V0106678B (# doesn't appear on list)	6:40am	Marianne Barlerould; Robert Murray	Machine closed		
56 & 60	57 (7%); 63 (8%)	One machine in each precinct not responding		9:20 AM	Nancy Lauria		Unclear if the machine in precinct 60 is same machine reported on other incident sheet	
61	32 (8%)	Machine wants to close		7:05	Susan Hunt	Gave instructions to pollworkers to place red PEB into machine and follow specific steps		
62	261 (15%)	Machine not working	V0106606B (15 of 69 = 22% of CD-13 votes on machine)	6:25am	Unable to read	Checked plugs, waited 10 minutes then reinserted PEB and machine came up		
62	261 (15%)	Machine won't power up		6:45am		Unclear if this refers to same machine as above		

62	261 (15%)	Machine froze when vote button pushed		10am		Voter given provisional ballot and machine taken out of service; pollworker told to write incident report with serial number on it but no report is in pile of reports obtained in records request		
64	234 (14%)	Voter complained that two machines weren't working		10:15am				
64	234 (14%)	Unable to read complaint other than that machine went blank		10am	M. O'Donnell		Report noted that machine acted as if it was running on battery but was powered and plugged in properly	
64	234 (14%)	Machine crashed while voter was voting; "screen has lines but won't respond to PEB"		10:05am	W. Thomas	Moved voter to different machine and called tech		
66	90 (11%)	PEB produced "error" message when tried in three machines		10am	Cynthia Wood	Used replacement PEB; worked fine		
67	246 (14%)	Machine froze	V0106357B (5)	8:15		Zone tech cut seal, reset and resealed with #973		
71	180 (17%)	One machine "seems a little slow to touch."		8:35am		Tech gave the clerks the option of having him look at machine or waiting until later. "Since they had a line they got me to look at later." No mention of machine later in day on report.		Tech - JSD
72	183 (15%0	Unable to print zero tape		6:40am	Nancy Bacon	Zone tech brought new communication pack and printed the tape. Tape was printed at 7:45am per zone tech report.		Yes. Tech - none given
72	183 (15%)	ADA machine "takes long time to register touch."	V0106676B (3, of 12 = 25% of CD-13 votes on machine) (might be same machine mentioned below; serial # below may have been written incorrectly by pollworker)	8:45am				Tech - Chris Burrus
72	183 (15%)	Vote screen disappeared and was replaced with splash screen	V0106670 (8)	10am	Joan Cutherbertson	Re-activated machine and voting screen came up		
72	183 (15%)	Voters complain Jennings/Buchanan race didn't come up on ballot	V0106835B (12)	Various times	Joan Cutherbertson	Voters said race did appear on review screen		

74	366 (19%)	Touchscreen not responding to input	V0106772B (per zone tech report) (# doesn't appear on list)	7:108am	Nancy Bacon; Marcia Mullan	Zone tech says machine needed calibration but per incident report tech didn't recalibrate. Per zone tech report, Patrick advised workers to avoid using machine.		Yes. Tech - Patrick
76	50 (14%)	Unclear	V0117973 (12 of 40 = 30% of CD-13 votes on machine)	3:30pm	Thelma Upshaw; Beth Bloechl		Report says machine was not plugged in properly and battery was too low to operate	
76	50 (14%)	Machine went black while voter was voting	V0118322 (4)	5:10pm	Thelma Upshaw	Per incident report: Zone tech reported that voter had voted complete ballot. Zone tech report says tech reset the battery and machine was then up and running "no votes lost."	Report mentions a second machine serial number but doesn't indicate the problem with that machine # V0115842C	Yes. Tech - Antoine Henry
77	27 (14%)	Voted for Jennings but vote didn't appear on review screen				Voted again; review screen ok 2nd time		
78	346 (12%)	Two reports: one says machine won't register votes "no matter how hard you press screen" the other says "slow screen"	V0105705B (0)	9:05 am and 10:20am		Tech (John Kennedy) recalibrated machine but this didn't resolve problem so tech closed down machine, removed the flash card and removed machine from line.		Tech - John Kennedy and Jerry Davis
79	53 (7%)	Power plugs loosen when foot on two machines is raised.	V114395C (5); V117877 (4)	12:30pm and 4:30pm				Tech - Polly Clarke
80	104 (12%)	Unspecified						
83	90 (17%)	Machine not working (per zone tech report the machine would not let the voter select an amendment)	V0106453B (0)	9:55am	A. Zuckerman	Per zone tech report clerk canceled ballot before sending voter to another machine. Other voters on first machine had no problems with it, however.		Yes. Tech - Rick Jardine
84	62 (14%)	Voted for Jennings but vote didn't appear on review screen		3:15pm	Dana ---	Voted again; review screen ok 2nd time		
84	62 (10%)	Machine would not stay up	V0117759 (3)	5:40pm	Cynthia	Pollworkers closed poll early "because the iVotronic does not stay up". Per zone tech report machine was closed at 5:40pm		Yes. Tech - Chris Burrus
84	62 (10%)	Machine has bad (LPU?) holder	V0106046B (4)				Unclear what this means	Tech - Chris Burrus
85	101 (18%)	PEB not working		7:20 (am?)	A. Zuckerman	Zone tech called		
85	101 (18%)	Machine down		10:30am	Nancy Bacon	Advised to unplug, replug and allow to recharge 15-20 minutes		

85	101 (18%)	Blinking low battery light		11:14am	Connie Davis			
85	101 (18%	Machine down		3:40pm	Veda Daughty	Machine previously fixed is off again		
86	213 (14%)	Upon opening machine "Select ballot" came up before zero tape printed.		6:48am	KER	Walked pollworkers through proper opening procedures		
86	213 (14%)	Printer out of paper		6:55am	K. Glaser	Zone tech dispatched		
86	213 (14%)	"Battery too low message" on two machines		10am		Called tech for one machine; discovered second machine was unplugged		
86	213 (14%)	Touchscreen went black; power of 2nd machine was discovered to be unplugged	V010432?; V0110369C (10)	10:10am		Tech replaced power supply on V010432?	Zone tech report is for precinct 121 but section discussing these two machines is crossed out and says "This was for pct 86." Unclear if this means both machines were in precinct 86 or just one of them.	Tech - JSD
87	199 (15%)	Machine froze mid-voting	V0118359 (4)	9:45am; 11am machine froze again; 12:50 froze third time	Marilyn Boyle; Jan Hunger	Voter moved to another machine; attempt to cancel ballot failed; zone tech (Michael) reset machine after cutting flash card seal and resealing flash card with new seal. Machine put back into service. Open ballot was not cast or cancelled before machine was reset. Machine froze second time and was taken out of service but another tech checked it and said it was fine and put it back into service after clerk cancelled ballot that was still open on it. Machine froze third time and came back to life at 2:15pm; workers cancelled ballot and took machine out of service for last time.	Report says "possible overheating issue"	Yes. Tech - Michael Baumann
90	72 (27%)	Blinking low battery light		11am	Donna ---; Jessica ---	Machine came unplugged; workers noticed later when low battery flashed; plugged in and worked fine		
90	72 (27%)	Blinking low battery light	40049101 (battery #?)	6:09pm	Carole Rookey	Checked all connections and was plugged in; unclear why battery light blinked; took machine out of service at 6:10pm though it was working fine	Unclear if this is the same machine reported earlier in day	
92	133 (17%)	Touchscreen not "registering"		7:15am	Andrea King; V. Daughty	Told to take machine out of service until zone tech arrived		

92	133 (17%)	2 voters (husband and wife) complained amendment #3 didn't come up on ballot	V0106613B (16 of 77 = 21% of CD-13 votes on machine); V0106551B (2)	9:30am	Andrea King; Jean Williams			
92	133 (17%)	Vote in Jennings/Buchanan race didn't appear on review screen	V0106919 (17 of 81 = 21% of CD-13 votes on machine)	10am	Andrea King; Sharon Brown			
98	102 (10%)	Touchscreen not responding to input	V0115832C (0)	8am	Cherie --; Don Marshall; Nancy Smith?	Machine closed after 5 ballots cast	Heavy pressure was required to activate choices; second report says machine doesn't respond no matter how long touched	
99	116 (13%)	Unable to print zero tape		6:30am	Sharon Hage; Barbara Holihan, Michele Guffanti	Advised to remove PEB and reinsert; but printer apparently broken; received new printer and printed zero tape at 7:48am		Yes. Tech - Jon McKenzie
99	116 (13%)	Communication pack not responding		6:40am	Hazel Marquis	Unclear what this means; zone tech dispatched		
99	116 (13%)	Audio machine very slow to register		1:08pm	Barbara Holihan; Michele Guffanti	ADA machine replaced at 1:08pm	Tech says he received phone message about slow ADA machine at 10:43am. Wrote in report that it "works a little slow but OK." Then at 1:30pm tech reports that Donna Wingler was at precinct swapping out bad ADA machine for a new one. McKenzie assisted on closing bad machine.	Yes. Same report as above. Tech - Jon McKenzie
100	52 (13%)	Machine chirping on opening	V0113623C (11)	6:01am		After all machines opened, workers inserted red PEB and machine was ok "splash screen came up."		Tech - Charlie Bentley
101	95 (11%)	Machine reverses complete lines?	E0105805B (16)	5:10 (pm?0	Ray Macaulay	Machine eventually rights itself "but obviously some problem exists"		
101	95 (11%)	Touchscreen not responding to input		7:17am	Nancy Lauria	Cancelled ballot and closed cover; called zone tech		
101	95 (11%)			12:25	Jane --	Tech (Polly) said one machine needed calibrating if they needed it and were busy	Unclear if this referred to same machine causing problems earlier	
103	57 (11%)	Ballot slow to come up	V0106510B (5)	5:25	Sandra Wilbur; Maria-Elizabeth --	Cleaned screen with swab; problem solved		
104	189 (18%)	Screen went blank mid-voting	V0113157B (13 of 35 = 37% undervote rate)	11:47am	Donald Alemany; David Bridgeman	Moved voter to different machine		
104	189 (18%)	Screen flickered		12:10pm		Tech notes that he reset the machine and put it back in service and it was ok.	Unclear if this is same machine that went blank mid-voting (above)	Tech - Patrick
104	189 (18%)	Voter left machine w/out casting ballot	V0106965B (9 of 39 = 23% undervote rate)	1:06pm	Donald Alemany; David Bridgeman	Two workers from different parties cast ballot for voter using red PEB		

104	189 (18%)	Voter left machine w/out casting ballot	V0106840 (12 of 45 = 27% undervote rate)	1:10pm	Donald Alemany; David Bridgeman	Two workers from different parties cast ballot for voter using red PEB		
104	189 (18%)	Voter left machine w/out casting ballot	V0106632B (7 of 28 = 25% undervote rate)	3:12pm	Donald Alemany; David Bridgeman	Two workers from different parties cast ballot for voter using red PEB		
104	189 (18%)	Voter left machine w/out casting ballot	V0106478B (6)	4:12pm	Donald Alemany; David Bridgeman	Two workers from different parties cast ballot for voter using red PEB		
106	316 (16%)	Battery low - "acting funny"		11:15am	Jane Bornian	Closed lid; dispatched tech		
108	148 (11%)	Touchscreen not responding to input	V0105061 (3)	10:15am	Judy Snodgrass; Monica Given	Machine later closed		
110	71 (13%)	Battery low		11am	Nancy Bacon	Unplugged and replugged machine and allowed battery to recharge 15-20 minutes		
112	121 (12%)	Activator "bad"; PEB would not light machines	V105672 (10); V107007 (11); V106715 (5); V106185 (9); V107037 (5); V105433 (8); V106911 (12 of 58 = 21% undervote rate); V105416 (6); V106822 (8); V106131 (10); V106899 (2)	6:05		Continued to use after tech John Kennedy looked at it at 8am, tested it on a number of machines and found no problem with it.		Two reports. Techs - Bill Forrest and John Kennedy
114	206 (16%)	ADA machine wasn't sealed	V0107010B (x doesn't appear on list)	6:30am	Vicki Orr	Sealed machine and replaced with new ADA machine # V0105882B without using first machine		Yes. Tech - Bobby Walker
114	206 (16%)	Machine unplugged all day	V106271B (6 of 28 = 21% undervote rate)	5:35pm		Plugged it in; power supply tested and checks out ok		Tech - Rick Magee
115	219 (13%)	PEB not working		8am	K. Glaser	Didn't use; 3 others still working fine		
115	219 (13%)	Machine not working		10:30am	Sharon Hage	Requested tech	Unclear if this refers to earlier problem with PEB	
116	130 (11%)	Vote in senate race didn't appear on review screen	V0106454B (3)	7am	Barbara Voegele; Joni Welieke	Voted again; review screen ok 2nd time		
116	130 (11%)	Touchscreen doesn't activate by touch (remains dark) but can activate ballot with PEB	V0117889 (8)	8am	Barbara Voegele; Joni Welieke	Tech fixed -- loose cord running on battery		
116	130 (11%)	Vote in Jennings/Buchanan race didn't appear on review screen	V0106454 (3)	8:41am	Barbara Voegele; Joni Welieke	Voted again; review screen ok 2nd time	Unclear if this is a duplicate report of same incident	

116	130 (11%)	Vote in Jennings/Buchanan race didn't appear on review screen	V0106724B (7)	11:33	Barbara Voegele; Joni Welieke	Voted again; review screen ok 2nd time		
116	130 (11%)	Vote in Jennings/Buchanan race didn't appear on review screen	V0106693B (12)	11:34am	Barbara Voegele; Joni Welieke	Voted again; review screen ok 2nd time		
116	130 (11%)	After activating "ballot style" machine reverted back to "instruction" screen	V0106693B (12)	12:13pm	Barbara Voegele; Joni Welieke	Removed PEB, re-inserted and proceeded as normal		
117	218 (24%)	Voter left machine w/out casting ballot		7:57am	Rita Ritchie	Pollworker cast ballot for voter	There are four separate incident reports, with different time stamps, that all say something similar; unclear if they all refer to same incident	
120	52 (26%)	Added new machine to lineup to handle voter turnout				New machine set up at 1:16pm		Tech - Jon McKenzie
123	90 (12%)	Wrong time on machine	V0106066 (9)	6:45am	Mariann --; Jan Jurecko	Time was two hours behind; tech fixed it		
123	90 (12%)	Voter left machine w/out casting ballot		1:10pm	Mariann --; Jan Jurecko	Pollworker cast ballot for voter		
123	90 (12%)	Voter left machine w/out casting ballot	V0106430 (15)	6:03pm	Mariann --; Jan Jurecko			
123	90 (12%)	Difficulty with provisional ballot		7:08pm	Edward Daughty			
124	91 (12%)	Touchscreen not responding to input	V0106351B (0)	7:12am	Mary Ellen Schlosser; Patricia Sebol	Took out of service	Touchscreen required more pressure than usual throughout ballot	
124	91 (12%)	Voted for Jennings but vote didn't register		9:38am		Voted 3 times before it was confirmed		
124	91 (12%)	Slow screen response	V0106351B (0)	10am	Mary Ellen Schlosser; Patricia Sebol	Tech recalibrated but didn't appear to fix problem; removed machine from service		
124	91 (12%)	Two new machines brought in at clerk's request		11:24am				Tech - Bill Forrest
124	91 (12%)	Power outage precinct-wide		5:50pm	Mary Ellen Schlosser; Patricia Sebol	Breaker had tripped; power restored after 8 minutes		
125	102 (9%)	Machine down			Nancy Smith	Power issue; plug into wall		
125	102 (9%)	Printer out of paper		7:30pm	Edward Daughty	Tech dispatched		
127	207 (14%)	Machine won't open	V0106240B (# doesn't appear on list)	6:53am	Charles Laundy	Tech sealed machine; pollworkers could not remove flash card		
127	207 (14%)	Machine did not respond when verifying polling location		7:05am	A. Zuckerman	Took out of service		
127	207 (14%)	Voter left without pressing vote.	V0106284B (11)	2:05pm		Clerk cast ballot for voter	First page of zone tech report missing	
128	225 (12%)	Printer out of paper		7:20 (pm?)		Unable to print totals; tech dispatched		

132	142 (6%)	Wrong time on machine	V0106877B (4)	6:15am	Heather Pennington	One hour early but date ok; tech reset time around 9am			
132	142 (6%)	Vote in Jennings/Buchanan race didn't appear on review screen		6:35PM		Voted again; review screen ok 2nd time			
133	274 (14%)	Screen went blank mid-voting	V0107073B (10)	10:45am	Doug Dyer?	Tech replaced battery at 1:12pm and machine worked fine	Four incident reports all seem to refer to same thing		
134	210 (15%)	Battery low. Zone tech report indicates it's the ADA machine (if report is referring to same machine).	V01065?7B (per zone tech report)	11:45am	Nancy Smith	Tech dispatched; changed power supply and machine worked fine afterward.			Yes. Tech - Bobby Walker
137	209 (12%)	Audio machine froze when PEB inserted	V106597B (3) (per zone tech report)	12:08pm			Zone tech report discusses ADA machine but the text is crossed out with a note to "disregard" it. Original text indicated that ADA machine was giving a low battery message and that the tech isolated the problem to the power supply, which wasn't producing any power.		Tech - Rick Magee
137	209 (12%)	Battery low		10:10am	Sharon				
138	208 (18%)	ADA machine comes up with print upside down		7:25am	Rande ---	New machine dispatched to precinct			
138	208 (18%)	Touchscreen not responding to input		7:25pm	Nancy Lauria	Tech dispatched			
138	208 (18%)	Vote count off (doesn't say by how much)		8:05pm	Nancy Lauria				
143	129 (18%)	Machine down (unplugged accidentally)	V0105989 (11 of 50 = 22% undervote rate)	10:50am	Hazel Marquis	Screen blank, unable to cancel ballot; voter sent to different machine to cast new ballot; battery on first machine replaced			
143	129 (18%)	Audio machine out of order		6:47 (am?)	W. Thomas	Fixed			
145	8 (7%)	ADA machine acting up		8:25am	Carole Willman	Voter selects non-ADA ballot and correct ballot appears but after 1-2 minutes screen switches to ADA ballot; ballot cancelled and voter directed to another machine			
148	71 (12%)	While opening machine colored lines appear on screen; vote light starts flashing	V0105399B (# doesn't appear on list)	6:55am	Elizabeth --	Tech tried 3 x to reset after breaking flash card seal. No success; sealed machine and took out of service			

150	133 (18%)	2 voters complain audio machine didn't record one vote they made (didn't specify which race); said vote showed on ballot page but not on review	V0104324B (14)	2:13pm	Reed Hurst; James King; Patricia Gorton	Two pollworkers witnessed the problem one of the times		
152	38 (7%)	Unable to print zero tape		6:50am	W. Thomas	Told to open poll anyway; printer later replaced; zero tape run at 11:15 am and showed all machines zero at 6:32 am(?)		
152	38 (7%)	Machine won't power up	V0106708B (# doesn't appear on list)	6:50am				

Key	**to**	**Table**						
		Type of Complaint						
🟥	=	Problem specific to Jennings/Buchanan race or another race						
🟦	=	Machine not responding to touch; requires extra pressure or repeated pressing						
🟪	=	Battery/power issues						
🟩	=	Tech report filed; lines that are green all the way across indicate that only a tech report was filed and no pollworker incident report exists for the problem described in the tech report						
🟨	=	Machines with high number of undervotes						

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